FIELD
PORTAL APP

APPLE   WINDOWS   ANDROID GOOGLE

MOBILE   **COMPUTER**   **TABLET**

Enhance your communication link between the field and mission control.

Get FIELD PORTAL APP today.

Alternatively call your Sage Solution Provider to arrange a quick (30 minute) demonstration.

YOU'RE RUNNING SAGE 300CLOUD AND SERVICE MANAGER®. YOU HAVE A TEAM OF ROVING FIELD TECHS AND ENGINEERS, MAYBE EVEN A BATTALION. YOUR BUSINESS DEPENDS HEAVILY ON COMMUNICATION BETWEEN THE FIELD AND MISSION CONTROL.

CAN THIS VITAL COMMUNICATION LINK IN YOUR BUSINESS PROCESS BE IMPROVED?

FIELD PORTAL APP continues Technisoft's legacy of innovative software designed specifically to improve business processes and systems.

This time Technisoft took a walk in your field techs' shoes. Here's what they came back with.

Technisoft FIELD PORTAL APP keeps your technicians working even when they don't have internet, Wifi or mobile cell coverage.

A technician can sync their data and gain access to their Service Manager appointments and job details online or offline via a simple to use interface.
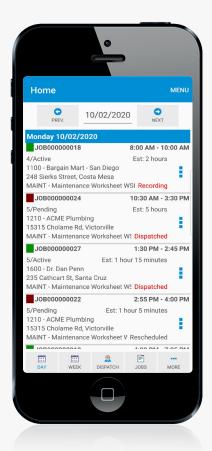
The central configuration point of Field Portal App means that settings are updated once and deployed to all devices.
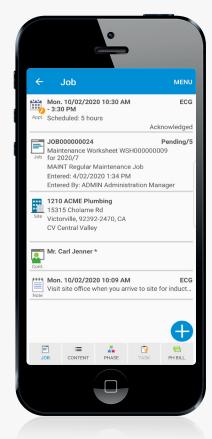
FIELD PORTAL APP is a software application that fully integrates with Sage 300cloud and Service Manager®.
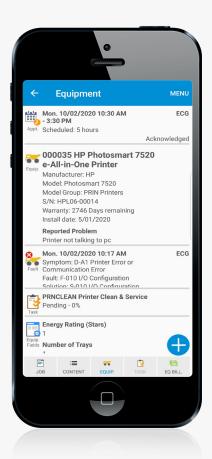
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FIELD PORTAL APP

DAILY / WEEKLY SCHEDULE

View schedules, assigned job dispatches.
Start recorder.

JOB DETAILS

Edit or review job details. Click customer
address to launch map. Click customer
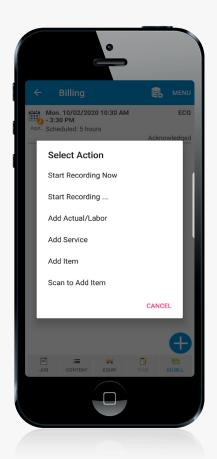to phone or email.

EQUIPMENT DETAILS

Add and view equipment. Register
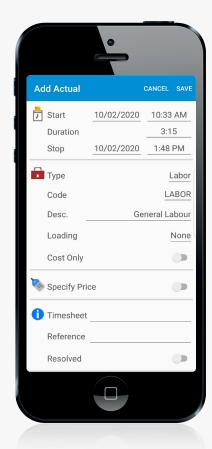equipment problems with symptoms,
faults and solutions.

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Contact your Sage 300cloud Solution Provider for further information.
Contact details below for up-to-date information on Technisoft products.
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FIELD PORTAL APP

TECHNISOFT FIELD PORTAL APP ENSURES ACCURATE RECORDS ARE KEPT FOR EACH SITE VISIT WHICH, HELPS TO PROVIDE AN EXCELLENT EXPERIENCE FOR THE FIELD WORKER AND CUSTOMER.

ADD ITEMS AND SERVICES

Scan barcode or lookup to add parts from inventory. Check location and quantity on hand. Serial number support.

ADD LABOR / TIME ENTRIES

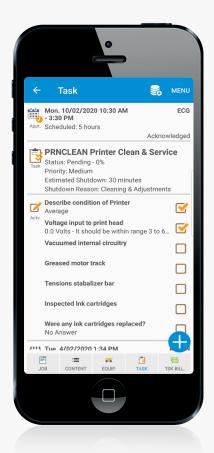Add time for labor, travel and misc. charges. Billable or cost only options.

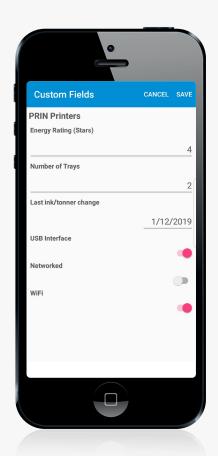Record time and use favourites to quickly add labor or travel times.

Technisoft®

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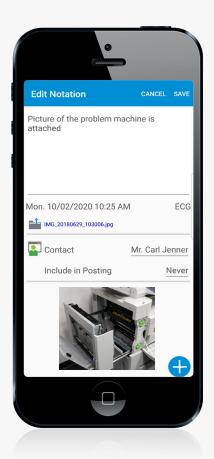**W** www.technisoft.com | **E** technisoft@technisoft.com.au | **T** +617 5554 5844

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FIELD PORTAL APP

TASKS

Perform and complete tasks and activities.

CUSTOM FIELDS

View and edit custom fields for document, equipment and site records.

NOTATIONS AND SIGNATURES

Enter new notations. Upload photos. View existing notes and attachments.

Support for customer's signatures.

Technisoft®

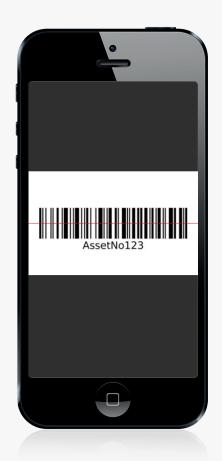Contact your Sage 300cloud Solution Provider for further information.
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FIELD PORTAL APP

BARCODE SCANNING

Scan barcodes to search equipment records and add equipment to a job or to find the job the equipment is on.

Scan item lines from the Tech's truck to add them to a job. Supports multiple quantities and serialized inventory.

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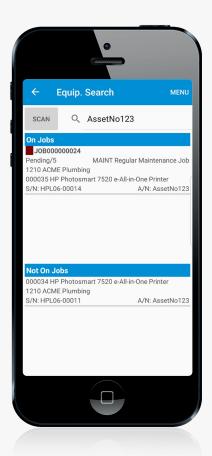Contact details below for up-to-date information on Technisoft products.
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FIELD PORTAL APP

TECHNISOFT HAS YOU COVERED NO MATTER HOW YOU CHOOSE TO DEPLOY YOUR MOBILE SOFTWARE.

TECHNISOFT FIELD PORTAL APP IS A SEPARATE PRODUCT TO FIELD PORTAL, BUT THE GOOD NEWS IS BOTH PRODUCTS ARE INCLUDED IN THE ONE PRICE.

FIELD PORTAL APP RUNS ONLINE AND OFFLINE VIA AN APP INSTALLED ON THE DEVICE.

BOTH FIELD PORTAL AND FIELD PORTAL APP SUPPORT iOS, ANDROID AND WINDOWS DEVICES.

CHECK OUT THE COMPARISON CHART TO COMPARE FEATURES.

(Please visit the Technisoft website for the latest version compatibility.)

FEATURE	FIELD PORTAL AVAILABILITY	
	ONLINE	APP
Works Offline		✔
Full real time access to Sage/Service Manager	✔	
Fully Integrated to Service Manager	✔	✔
Fully Integrated to Advanced Scheduling	✔	✔
Central Configuration	✔	✔
Integrated Time Entry and Direct to Job Views	✔	✔
Items and Services using Sage 300cloud Inventory	✔	✔
Barcode Scanning for Equipment and Items		✔
Dispatch alerts and acknowledgements	✔	✔
Record Time	✔	✔
Team Recorder	✔	
Recorder Favourites	✔	✔
Click Contact telephone/email to launch	✔	✔
Update Document status/priority/reference	✔	✔
Management View to see all Jobs	✔	
Mapping	✔	✔
Notations	✔	✔
Email Notation details from device		✔
Upload/Download Photo Attachments	✔	✔
Upload/Download File Attachments	✔	
Custom Fields	✔	✔
Signatures	✔	✔
Finders	✔	✔
Simplified Job Detail Navigation		✔
Latitude/Longitude (Geo record position)	✔	✔
Create New Equipment	✔	
Full Equipment History	✔	
Basic Equipment Activity History		✔
Search Equipment	✔	✔
Equipment Location	✔	✔
Add Faults	✔	✔
Add New Tasks and Activities	✔	✔
Edit/Complete Task/Activities	✔	✔
Open Task Search		✔
Create New Jobs	✔	✔
Edit Existing Jobs	✔	✔
Create New Quotes	✔	
Edit Existing Quotes	✔	
Add Job related Time Entries	✔	✔
Edit Job related Time Entries	✔	✔
Add Non-Job Related Time	✔	✔
Edit Existing Non-Job Relate Time	✔	✔
Edit Item/Service Description	✔	✔
Entre Meter Readings	✔	✔
Price Override	✔	✔
Cost Only	✔	✔
Time Sheet Actuals	✔	✔
Invoicing	✔	
Payments	✔	
Email or Print Reports and invoices	✔	

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